

**Forte True Wireless Bluetooth Earbuds & Power Case
Instruction Manual
EHE-FT20**

READ ALL INSTRUCTIONS CAREFULLY BEFORE USE AND KEEP THIS MANUAL

In the Box

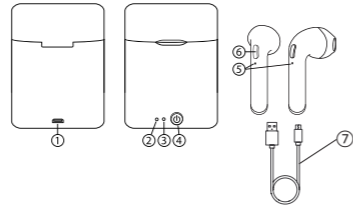
- EHE-FT20 Forte TWS Earbuds & Power Case (x1)
- Power Cable (x1)
- Instruction Manual (x1)

Safety Precautions

- This product is NOT a toy, keep away from children and pets.
- Only use the device according to the instructions in this manual.
- Never use the device for anything other than its intended purpose.
- ONLY use the supplied power cable.
- Do not open this product or attempt to repair the unit yourself if it is not working properly. Doing so risks fire, shock or injury.
- When not in use, the device should be stored in a dry, cool location, away from sources of water or heat.
- Do not expose device or power cable to extreme temperatures (heat or cold), open flames, humid or wet conditions.
- Do not submerge in water. Do not use in a location where the device or power cable could fall into liquid.
- Unplug the charging cable when not in use. Do not pull the charging cable to disconnect, or use the cable as a handle.
- Do not use if device or power cable is damaged. If device or power

- cable is damaged, it MUST be serviced or replaced by the manufacturer or its service agent before using again.
- Low battery may cause dysfunction.
- Do not over charge battery.
- This device contains a built-in battery and should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of this device.

Product



- ① Micro-USB charging port
- ② Charging case LED (case charging)
- ③ Charging case LED (earbuds charging)
- ④ Power case charging button
- ⑤ Microphone / Earbuds LED
- ⑥ Multi-function button
- ⑦ Charging cable

Charging

Charge the Earbuds

- Place the earbuds securely into the power case. (Make sure the earbuds are fully pressed into the earbud charging slots.)
- Press the power case charging button. The charging LED on the power case will **glow BLUE** and the charging LED on the earbuds will **turn RED**. Your earbuds are now charging.
- Once your earbuds are fully charged, the charging LED will turn off.
- You will hear a beep prompt when the earbuds need recharging.

Charge the Power Case

- Plug the small connector of the included charging cable into the micro-USB charging port on the power case.
- Plug the large connector into a USB power source, such as the USB port on a computer or into a compatible 5V USB adapter (not included) and plug into a wall socket.
- The charging LED on the power case will **flash RED** when charging and **stay solid RED** when fully charged.

Pair & Connect with a New Device

- The earbuds will turn on automatically once they are removed from power case. It will blink alternately **RED** and **BLUE** indicating that it's in pairing mode.
- Open the Bluetooth menu on your smartphone and search for new devices.
- When you see "Forte Earbuds" listed, tap it to connect.
- Once connected with your device, you will hear the voice prompt "Connected".

- Previously connected earbuds will connect automatically after they are powered on.
- The earbuds will power off automatically if you do not connect to the earbuds in 3 minutes.

Play & Calls

- Press the multi-function button to play/pause your audio.
- Press the multi-function button once to answer an incoming call, and again to end the call.
- Double press the multi-function button to redial the last dialed number.
- Press and hold the multi-function button to reject an incoming call.

Power On / Off

- NOTE: Earbuds turn on / off automatically when removed from or returned to power case.
- To power on manually, press and hold the power buttons for 2-3 seconds, the LED lights will begin to flash.
 - To power off manually, press and hold the power buttons for around 8 seconds.

Tech Specifications

Earbuds	Connection Range	33 feet
	Continuous Play Time	1.5 hours (max volume)
	Battery Capacity	35mAh
	Charging Time	1.5 hours (from 0-100%)
Power Case	Battery Capacity	200mAh
	Charging Time	2 hours (from 0-100%)

Troubleshooting

Issue	Reason	Solution
start-up failure	low battery	recharge earbuds and power case
shut down automatically	low battery	recharge earbuds and power case
no sound when paired	wrong pairing	re-pairing the earbuds with your device
no indication during charging	earbuds aren't securely inserted	check earbuds, insert securely and try again
noise during calls	too far away from mobile device	bring mobile device closer
signal interrupted	environment disturbance, too far away from mobile device	bring mobile device closer
low volume	earbuds are turned down low	adjust earbuds to comfort & sound

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

